

# Tips to Help You Deal with the Welfare Agency

#### KEEP ORIGINALS AND COPIES OF ALL PAPERWORK

This includes but not limited to:

- the call-in notices/appointments
- all messages from HRA
- keep all envelopes as proof of postmark date
- documentation concerning
  - ✓ school
  - ✓ transportation
  - √ childcare
  - ✓ medical issues that may involve the welfare agency

## **KEEP NOTES ON YOUR CONVERSATIONS**

- at each center visit, try to get something signed and dated
- write notes about any meeting while its fresh in your mind—what did you say? What did the worker say?
- keep notes of your phone conversations

## **GET THE NAME AND PHONE NUMBERS**

- of your worker
- of his or her supervisor
- of the center's assistant director and director

#### DON'T SAY "I REFUSE WEP" OR "I NEED AN EXEMPTION"

- the city is keeping records of what you say
- say something like "I am willing to accept a WEP assignment but...."
  - -I need WEP to work around my schedule
  - -I need WEP closer to my school
  - -I need WEP closer to my home
  - -I need WEP to accommodate my class schedule
  - -My preference is to remain in school
  - -I do not have childcare

# IF YOU RECEIVE A NOTICE OF INTENT LETTER, YOU MUST REQUEST A FAIR HEARING BEFORE THE EFFECTIVE DATE. FAX THE FAIR HEARING REQUEST RIGHT AWAY.

- keep a copy of the fax transmission sheet as proof of your actions
- if you don't have access to a fax machine ask student affairs/services to let you use one.
- send a message to the commissioner of Human Resource Administration at: http://www.nyc.gov/html/mail/html/mailhra.html

Welfare Rights Initiative (WRI) is a student activist and community leadership training organization located at Hunter College. WRI advocates for increased access to education and training for people receiving public assistance.

CALL WRI TODAY TO ATTEND THE NEXT "KNOW YOUR RIGHTS TRAINING"-212-650-3592. TRAININGS ARE HELD ON THE FOURTH WEDNESDAY OF EVERY MONTH, 1-3PM AT HUNTER COLLEGE- 68<sup>TH</sup> Street/Lexington Ave, NYC.